

Sage Accpac v5.6 Recertification FAQs

1. Q: Why do I need to get recertified?

A: Recertification will ensure the skills within our partner community are kept current and partners are prepared to demonstrate new features to prospects and successfully upgrade existing customers to the new version.

2. Q: What is required?

A: Register for the Sage Accpac v5.6 What's New Partner Anytime Learning course and pass a v5.6 recertification assessment.

3. Q: Are there prerequisites required before I can register for the course and assessment?

A: Yes. You must be a current active Certified Consultant.

4. Q: What are the details of the Anytime Learning Course?

A: The Anytime Learning course will consist of over 40 topics and 3 hours of instruction. Once registered, you will be available to access the course from your SageU partner profile, 24/7/365. The course is self-paced, online, and you can review topics as many times as you want.

5. Q: Where can I register for the course and assessment?

A: You can find details of certification and recertification requirements at www.sageU.com/partner, expand Certifications > Accounting ERP > Sage Accpac.

6. Q: When am I required to be recertified in v5.6?

A: All Sage Accpac ERP partners will be required to complete the v5.6 recertification assessment by July 31, 2010.

7. Q: How long is the assessment, how many questions?

A: The assessment consists of 30 questions and is timed. You are provided 1 hour to complete the exam.

8. Q: What is the passing score for this assessment?

A: This assessment requires a passing score of 80%.

9. Q: What is the cost of the course and assessment?

A: The Anytime Learning course will be offered at no charge until March 31, 2010. As of April 1, 2010, the course will be \$150.00 USD or CDN. The assessment will be available December 2009, and offered at no charge until April 30, 2010. As of May 1, 2010, the assessment will be \$50.00 USD or CDN.

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10. Q: What versions of Sage Accpac are covered on the Sage Accpac recertification assessment?

A: Version 5.6 new features will be covered in the training course and the assessment.

11. Q: Will Accpac Intelligence be covered in the exam?

A: Yes it will be covered as a basic overview. Additional training for Sage Accpac Intelligence will be available after the product is released.

12. Q: Will there be recertification requirements with every release?

A: Sage will evaluate each release and determine if a recertification will be required based upon the significance and changes of that release.

13. Q: What happens if I do not recertify before the July 31, 2010 deadline?

A: If you do not recertify by July 31, 2010, your CC status will expire, as a result all of your CC benefits will be removed. This also has the potential of effecting Solution Provider margin if a CC is not associated with the Solution Providers account. This will also affect your ability to call in for support.